

# LIBRARY SERVICES FOR DISTANCE LEARNING STUDENTS

Our goal is to ensure that all ACC students -- including those enrolled at ACC centers and sites or online -- have access to ACC Library resources and services.

**Mock-up Example**

## OVERVIEW

Are you wondering which ACC Library to use? Your ACC course does NOT meet on any ACC campus? Here's some brief information to get you started.

- **All ACC campuses** have libraries with librarians, services, and collections. We work together as one team. [Library hours & contact info](#).
- ACC students may utilize any ACC Library -- meaning that you are not limited to using the library at your specific course location.
- Online learning students may utilize any ACC Campus Library.
- ECS (Early College Start) students enrolled in ACC courses at their high schools may also utilize any ACC Campus Library.
- Centers & Sites -- ACC students enrolled at Centers and Sites may also utilize any ACC Campus Library.

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## LIBRARY WEBSITE - RESOURCES AND SERVICES

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The Library website <http://library.austincc.edu> is available 24/7. From the Library website you can access services and resources. Only a few of the most requested items are listed below. Many more Library services are accessible online at: [library.austincc.edu/gen-info/Services/svc-prog.php](http://library.austincc.edu/gen-info/Services/svc-prog.php).

## BOOKS

- **ACC Libraries** -- Books and media at all campus libraries are listed in the [Library Catalog](#). From the ONE catalog, you can see library holdings of all our campus libraries -- and the catalog indicates which library has the item.
  - See the section below about [Document Delivery](#) of ACC Library materials.
  - **Online Books** -- [E-books](#) are also linked/accessed via the Library Catalog.
  - **Books at OTHER libraries** -- [Other libraries catalogs](#)
- See the [TexShare section below](#) about obtaining a TexShare card to use at other libraries.

## ARTICLES

- [Article databases and e-resources -- A to Z alphabetical lists AND subject lists](#).
- The ACC library subscribes to numerous databases of full-text magazine, newspaper, and journal articles, and other e-resources such as encyclopedias and e-books. Just like 'on-campus' students, ACC Off-campus students/faculty access ACC Library databases through our website. If you are accessing Library databases from home, you will be prompted to enter your ACC E-ID to log-in. Please see note below about "Remote Access and E-ID."

## REMOTE ACCESS

- You will need your ACCeID to log into Library article databases from home, and other off-campus locations.
- Help with your ACCeID is available via the ACC Help Desk 512-223-HELP or online at <http://www.austincc.edu/acceid/step1.htm>.
- Hints: Your student/ID number can be found on your ACC ID card, on registration and payment statements, or online at [ACC Online Services](#). And the ACC E-ID needed to remotely connect to Library article databases is the SAME log-on used for Blackboard.

## BLACKBOARD

- Students: Are you using Blackboard in any of your classes? We're there too! Library Services is a TAB in your Blackboard course.
- Note to Instructors: Additional Library services in Blackboard are available. Examples include linking additional e-resources, library/research instructional materials, and librarian participation within discussions. Contact Library Services for Distance Learners, or any ACC Librarian, for more information.

## DOCUMENT DELIVERY

### (Sending Library Materials to You)

**Online-Distance Learning -- Centers -- Early College Students** --ACC Library circulating materials can be sent to distance-online students, as well as to these ACC Centers (FBG/HCUC) -- and also -- to ACC Early College program students. Use this online form to request "distance" Library document delivery: [Document Delivery Form](#)

**Capuses - Students with Classes on any ACC Campus** -- ACC library materials are routinely sent amongst our ACC campus libraries upon request by students. This is part of our regular library service provided at all campus libraries. Thus, if you need a library item sent between campus libraries -- just ask the Librarian at your campus ACC Library for assistance.

## TEXSHARE

- A [TexShare card](#) provides ACC students with Library borrowing privileges at large variety of academic and public [libraries across the state of Texas](#).
- You may obtain a TexShare card at any of the ACC campus libraries. Additionally, distance students may request a TexShare card via this online [TexShare Request Form](#).

## SEEKING MORE LIBRARY SERVICES?

- [ACC Library Services and Programs](#)
- [FAQs](#)
- [Ask a Librarian - Live Chat, phone, or email](#)

## NEED MORE INFORMATION?

- **Library Services for ACC online-distance learning students --**  
Ashley Carr | 512.223.4869 | [acarr@austincc.edu](mailto:acarr@austincc.edu)
- **Library Services for ACC Centers --**  
Leigh Kilman | 512.223.1585 | [lkilman@austincc.edu](mailto:lkilman@austincc.edu)
- **Library Services for ACC Early College Start & Early College High Schools --**  
Toyya Cisneros | 512.223.8114 | [toyya.cisneros@austincc.edu](mailto:toyya.cisneros@austincc.edu)
- **ACC Distance Learning Counselor**  
ACC DL website: <http://dl.austincc.edu>/512.223.8026 | 888.223.8026  
Carol Townsend (ACC DL Counselor) 512.223.8187 | [townsend@austincc.edu](mailto:townsend@austincc.edu)