# Top 10 Questions Students ask about ACC Library Services

1. **Where can I get help with finding information for my paper?** Come by the Reference Desk at any ACC library or call, email, or use our Chat service from our website, even after we close! Remember, we're here to help you! Need phone numbers and hours? Call **512-223-3084**.

2. **How do I know what textbooks to buy and where can I buy them?** Several campus locations have a bookstore with lists of textbooks or you can check online at **austin.bncollege.com.** You must know the title and section number of your class; different sections may use different books! ACC's **Student Life** also compiles a list of online textbook vendors. The ACC **Student Support Center** administers a textbook lending library. You must start with a Support Center representative to see if you qualify for early access to these books, or you can get details at **www.austincc.edu/students/support-center**. Email them at **suprtctr@austincc.edu**. **Student Support Center textbooks check out for one semester**.

3. **What kind of books can I get at the library?** All kinds! For class, for fun, for research or information, in both print and e-book formats. Your current ACC ID card is your library card.

4. **How long can I keep something I borrowed from the library?** All books and media in the regular circulating collection check out to students for three weeks. Items may be renewed once if no one else has requested them.

5. **Where can I use a computer on campus?** Bring your current ACC ID card to the **Library Computer Centers** (inside or near libraries) for access to workstations with Office software and the Internet. Libraries have computers with the online catalog, databases, e-books, Blackboard access, Office software, and many other resources for your research and information needs. Students can also check out iPads for two weeks at a time.

6. **Is there wireless Internet on campus that I can access?** Yes, there are two different wireless networks. All campuses have a wireless network to use with your own laptop. Current students can check out laptops from each library's Check Out Desk for use inside the library on a different wireless network. You must know your current ACCeID and password to access both networks. You will be able to print from the library laptops, but not from your personal laptops. Ask for help at the library Reference Desk.

7. **Can I do library research online at home?** Yes! Our 100+ databases and thousands of e-books are accessible off campus by using your ACCeID to log in when prompted. The library's online catalog is available without a login.

8. **Can I use the Northridge library even though I take classes at Cypress Creek?** Yes! We are really one library with many locations. If you see a circulating book or DVD that you want to check out, but it is located at another library, you can have it sent from one campus to another. Ask for help at the library Reference Desk.

9. **How can I learn about the library and do research by working on my own?** You can start by completing our award-winning Research Success Tutorials, linked from the library home page. Explore other options under the "Get Help" link at **library.austincc.edu.**

10. **Where are the libraries and what are their hours?** Call **512-223-3084** for a list of library Reference Desk phone numbers and hours, or go online to our home page at **library.austincc.edu** and click on "Hours" at the top of the page. A printable version with maps is also available.